

Swissôtel Living Jeddah

Sustainability Management Plan 2026-2027



Hotel Overview

Swissôtel Living Jeddah, offers a 5 star living experience in the heart of Jeddah city. Close to iconic attractions and an array of businesses, our stylish hotel is ideally located for both business travelers and those vacationing in the Kingdom. Savor international cuisines at our dining destinations. Indulge in luxurious pampering at our spa and outdoor pool.

150 luxurious serviced apartments and studios are within reach of the city's cultural attractions such as; Al-Balad Historical City, The Jeddah Yacht Club (Jeddah Corniche), Red Sea Mall, Stars Avenue Mall, Mall of Arabia, Al-Shallal Theme Park, King Fahad's Fountain, and Cruise Pier to name a few. Being located on King Abdulaziz's Road, Prince Saud Al Faisal Street, provides our guests the opportunity to experience ritual trips to the Holy Mosque in Makkah, or Almadinah Almonawara, by taking Al-Haramain High-Speed Railway.

Get a charge out of our city view apartments, unwind in your luxurious living experience, and enjoy our delectable in-room dining, an appetizing breakfast buffet and international cuisine at The Quarter and refreshing beverages at the Nest Lounge.

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Our vision

The vision of Swissôtel Hotels & Resorts is to be the preferred and most enjoyable upscale hotel management company of Swiss origin for guests, employees, hotel owners and shareholders.

Part of the fabric and values of Swissotel Hotels & Resorts has always been to conduct its business in a responsible and caring way; encouraging a personal touch in its relationships with all its stakeholders. The values of quality, Reliability and Care are fundamental in guiding the company toward sustainable business practices.

Swissôtel Hotels & Resorts introduced its company-wide sustainability program to establish a common and global approach to sustainability which addresses three focus areas: environmental, employer and social sustainability. Swissôtel Hotels & Resorts has thereby begun the long journey that will ultimately affect and benefit people and the planet

Mission

As a committed hotel company, Swissotel Hotels & Resorts dedicates itself toward sustaining the environment. We are constantly working on achieving milestones in the areas of environment, employer and social. Now, we are proud to present a selection of hotels that have been awarded for turning their ideas into unique results.

- **TO PROMOTE SUSTAINABLE TRAVEL & TOURISM**
- **APPROPRIATE MEASURES TO EVALUATE AND MINIMIZE ENVIRONMENT POLLUTION OF AIR AND WATER, USING CARBON FOOTPRINT OFFSET TOOLS WHEN APPLICABLE**
- **APPROPRIATE AND EFFICIENT MITIGATION MEASURES TO COMPLY WITH ALL REGULATORY LEGAL REQUIREMENTS.**
- **SUSTAINABLE PURCHASING & FAIR TRADE**
- **CONSERVATION OF NATURAL RESOURCES INCLUDING WATER AND ENERGY**
- **REDUCING WASTE BY EFFECTIVE WASTE DISPOSAL MANAGEMENT SYSTEM**

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Environmental Sustainability

Sustainability programs in Swissotel was well planned by us at the pre-opening stages of the Hotel especially considering that Hotel already had sustainable technologies in its initial design like Guest Room Management System/Motion sensor lights/Gray Water System/Energy Efficient VRV AC System

As part of the Accor group we have the Planet-21 program a sustainability program implemented all over the hotel with specific criteria's to complied to achieve the level of platinum compliance.



- ✓ *The hotel achieved the Platinum compliance within one year of operation.*
- ✓ *We have an effective staff awareness for the sustainability program is been launched in the hotel at all levels.*
- ✓ *We also have the guest towel & linen use program implemented over the hotel for the guest to be part of our sustainability commitment*
- ✓ *As part of the towel reuse program Accor plants one tree for every 5 towels reused in deforestation area*
- ✓ *The Hotel has efficient recycling program (paper / plastic / cardboard/ Oil / glass) and generated the saving to environment*
- ✓ *The energy consumption are monitored daily in regards to the utility services such as water / electricity / gas & diesel. This has also helped us to manage our resources and manpower more efficiently while delivering the required quality and service*
- ✓ *Upto 95% of the hotel lighting in public areas & guest rooms is LED Lights*
- ✓ *We saved more kwh of energy in till date by the use of technology/ led lights / water savers etc. and with best energy management practices*
- ✓ *We have saved more KG CO2 in total by our best energy practices till date*

Swissôtel Hotels & Resorts sustainability is about meeting current needs while at the same time preserving and contributing to the future for generations to come. Swissôtel Hotels & Resorts is convinced that the global approach to sustainability will help the company to be recognized as one of the world's most trusted hotel

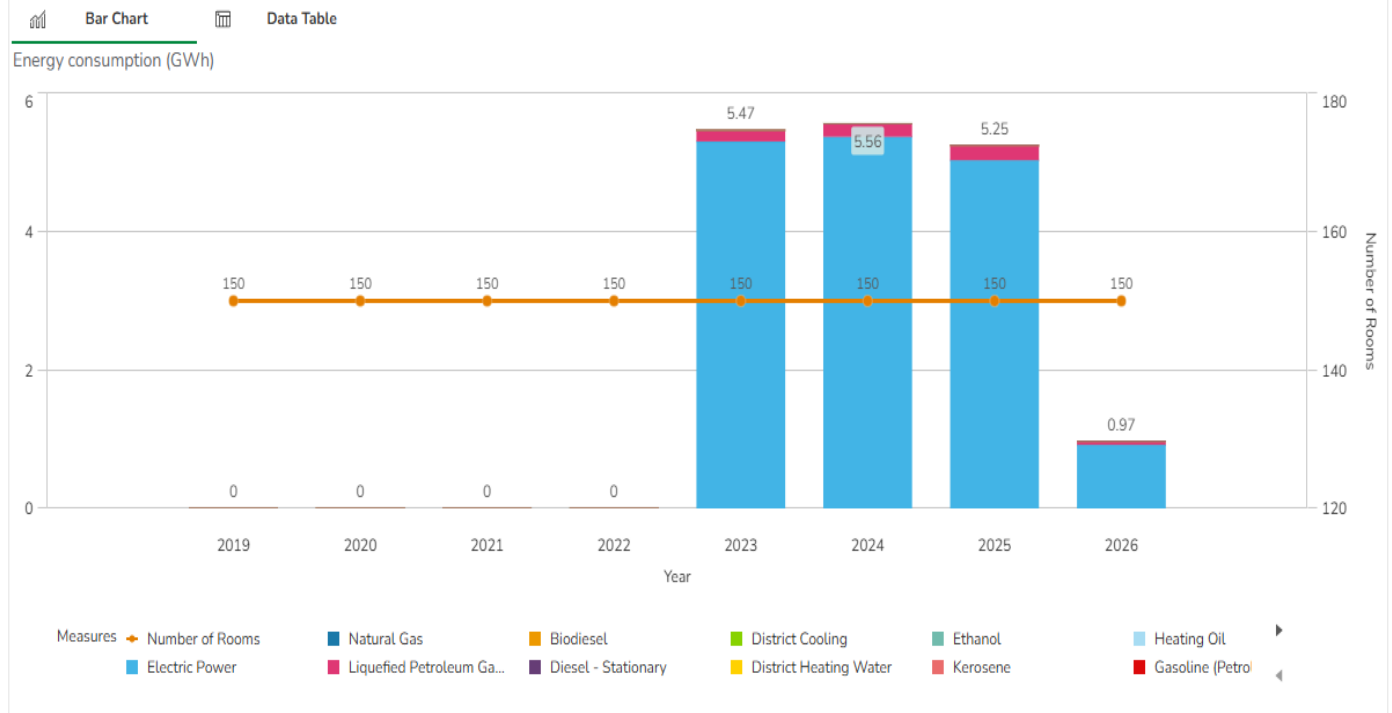
The success of the sustainability efforts of Swissotel Hotels & Resorts lies in its integration into the company's business strategy, operating processes and quality standards.

By nature, the hospitality industry is a large consumer of resources. Swissôtel Hotels & Resorts aims to reduce and optimize its consumption through the use of basic measures, such as energy efficient lighting, water consumption reduction and a better management of waste and chemical use.

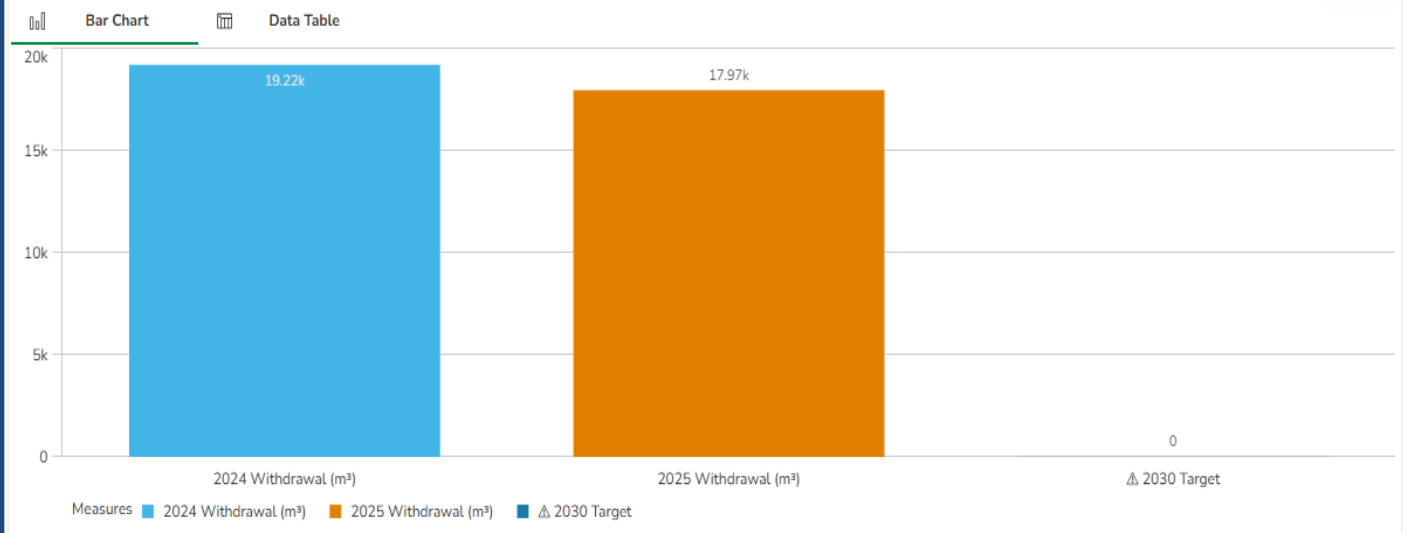
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Energy - Energy consumption evolution (Yearly View)



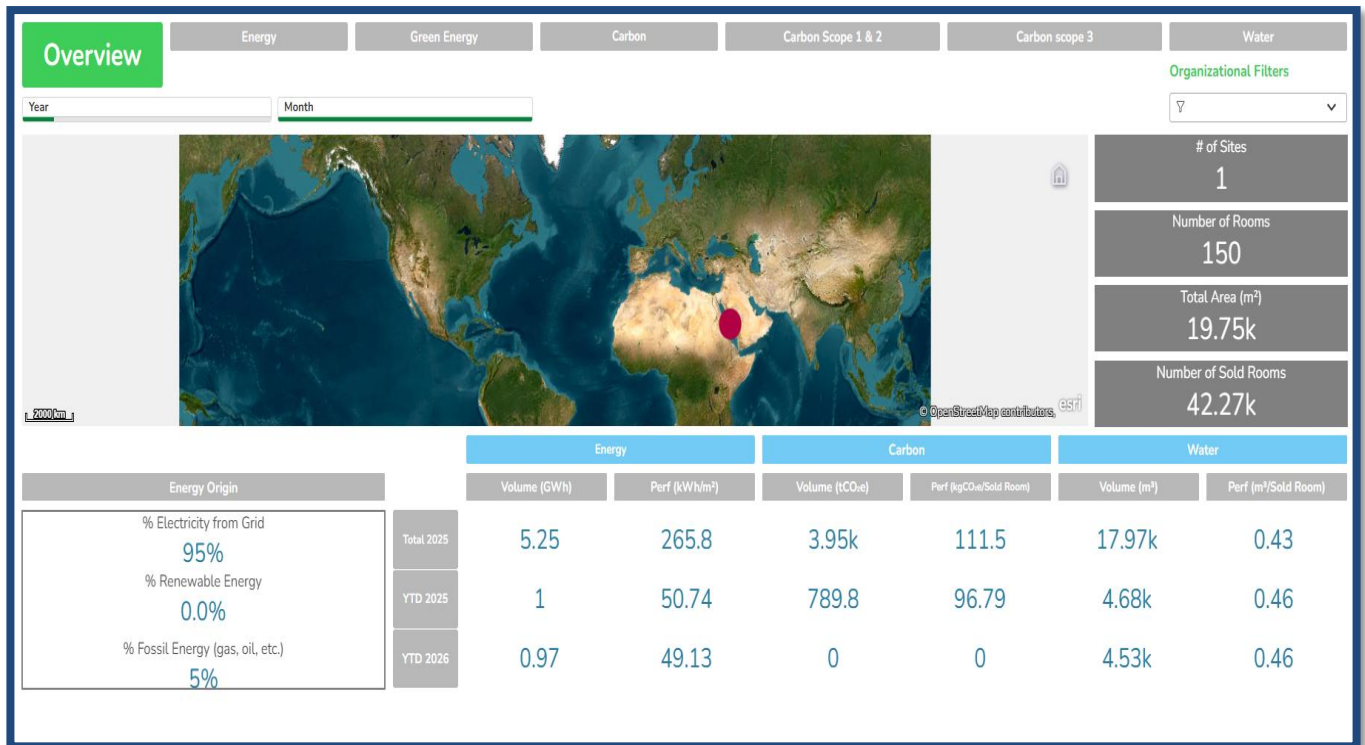
Water withdrawals evolution and target



High stress if value >= 3

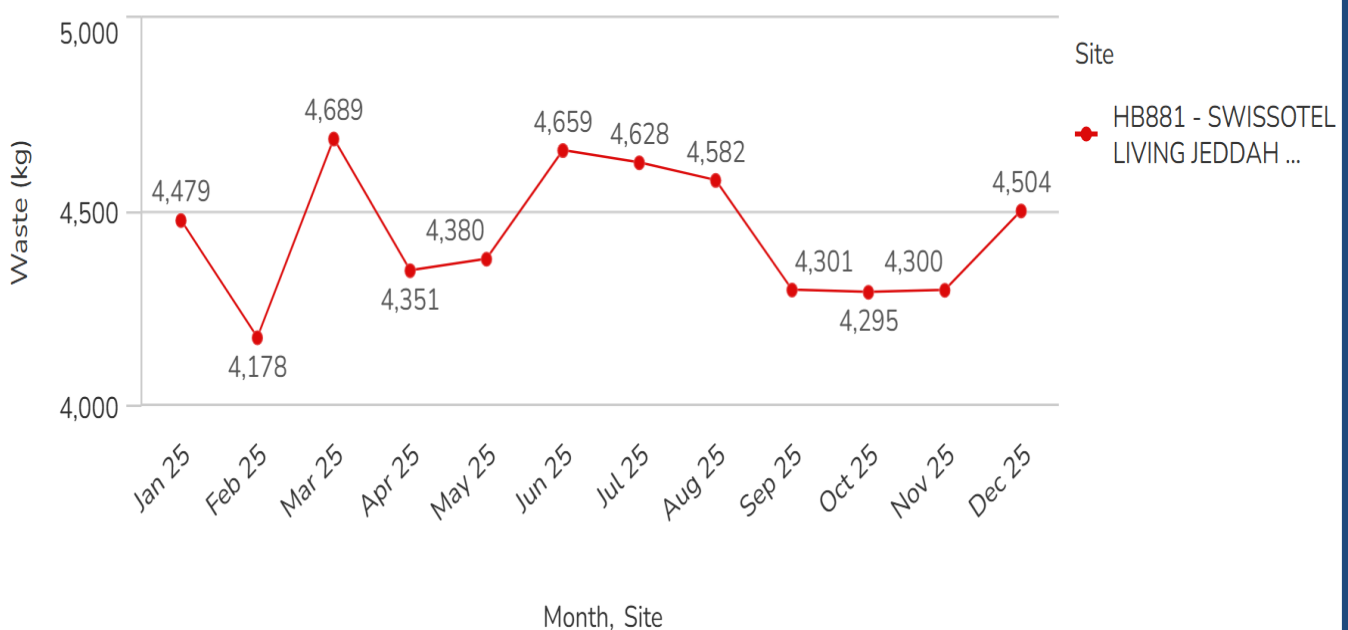
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Waste Monthly Analysis

Jan 25 - Dec 25, 1 Sites.

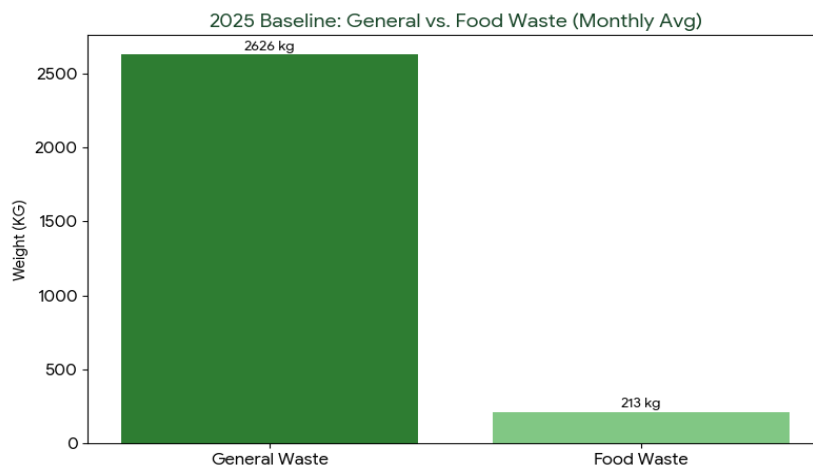


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2025 Waste Performance Analysis & 2026 Strategy

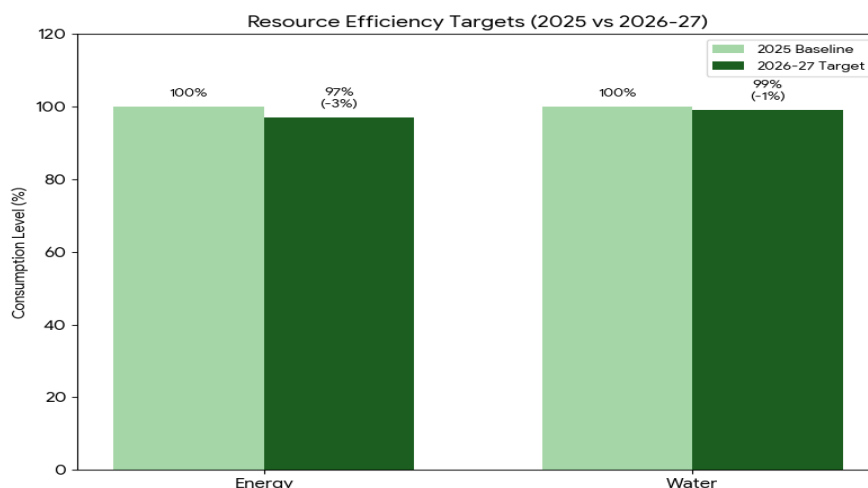
Based on our 2025 monitoring records, Swissôtel Living Jeddah manages a significant monthly waste volume, primarily driven by General Waste (2626 kg) and Food Waste (213 kg). For the 2026-27 cycle, our priority is the 'Diversion at Source' initiative. By enhancing back-of-house segregation and rightsizing buffet production at 'The Quarter Restaurant', we aim to reduce the General Waste stream by 15% and redirect organic waste toward certified sustainable disposal or composting partners.



Swissôtel Living Jeddah is committed to a measurable reduction in its environmental footprint. By targeting a 3% decrease in energy and a 1% decrease in water consumption for the 2026-27 cycle, we align our operations with the long-term sustainability goals of the Kingdom and the Accor group."

Performance Targets:

- **Energy:** -3% reduction target through HVAC optimization and building management.
- **Water:** -1% reduction target focused on flow management and guest awareness.
- **Carbon:** Integrated a -5% target as a direct result of these energy efficiencies



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Health and Safety

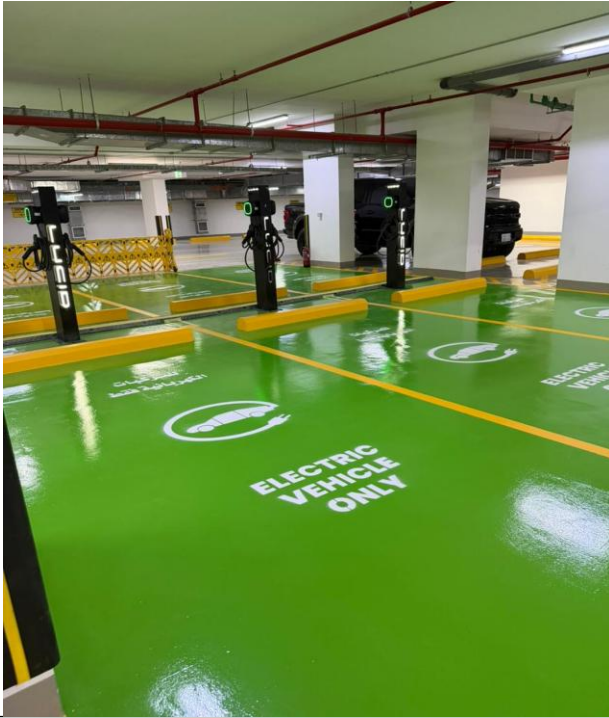
Our Goal:

Swissotel Heartists from all departments have been trained on basic First Aid, Life-support and Fire safety by our dedicated FLS Officer and also from **Saudi Red Crescent and External trainer**. Purchase and operating policy for all mechanisms, equipment and facilities that they be as environmentally friendly as possible low emissions and consuming minimum energy. We have an experience engineers and technicians who maintain the facilities, etc. so that we have constant checks on everything working in good condition with a preventive maintenance program. All necessary and mandatory safety requirements for the same are in order such as risk assessment and personal protective equipment. Local Law-enforcement agencies, frequently visit the premises to ensure all emergency systems are in place
Our Heartists (staff) are appropriately trained and attendance recorded to ensure they know the importance of health and safety hazards

- Accident prevention is a vital element of any successful organization, we recognize that accidents does not only cause physical and mental pain to staff members, but are also costly in terms of lost productivity and profit.
- Efficient accident prevention can be directly related to increased profitability for our business, which is something that benefits all of us.
- While the final responsibility for the safety program lies with the managers and supervisors, the program cannot succeed without the full cooperation of all staff members.
- Everyone must be on hundred percent safety conscious in everything he or she does while on the job. We are confident that with a sincere and concentrated effort from everyone, our safety goals can be achieved.
- We follow strict security, environmental, health and safety laws, regulations and procedures to conserve and protect the environment and create a workplace where we bring the best out of our colleagues whilst avoiding the risk of injury.
- Colleagues are appropriately trained so as to make them aware the health and safety issues while working and guests are made aware of hazards by using appropriate signage and other form of communication.

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EV Charging Station

وسم Wasm
الجمعية السعودية للمصابين بمرض التصلب المتعدد
Saudi Society for Multiple Sclerosis

**لنكن وسما
للتحدي والبرصار**
Let's be a brand on
Challenge & persistence

سَلَامٌ وَتَقْدِيرٌ
لِلْمُحِبِّينَ وَالْمُحَبِّاتِ

تتقدم جمعية وسم للتصلب المتعدد بجزيل الشكر والتقدير الى:

Swissotel living Jeddah

على ما قدمه من دعم في احتفال نعلم ونحقق
باليوم الوطني السعودي ٩٣
المقام في يوم الاثنين الموافق ٢٥ سبتمبر ٢٠٢٣ م

سائلين المولى القدير أن يجعل ما قدمته في موازين حسناتكم

رئيس مجلس إدارة جمعية وسم
د. فاطمة بنت سبيل الزهراني





التاريخ
٢٠٢٣-٩-٢٥

WASM Society Multiple Sclerosis



سويس أوتيل ليفنج جدة

swissôtel LIVING
JEDDAH

شركائنا في العمل الخيري
بعضاتكم يستدام الأثر

**كلنا
معاً للتوحد**

#معاً للتوحد

Jeddahautism 920008440 Jedautismcenter

Jeddah Autism Center

Swissôtel Living Jeddah
1,547 followers
7mo

We would like to thank the French School in Jeddah (Ecole Française Inteenationale De Djeddah) for bringing so much joy to our hotel.

Accor
ALL - Accor Live Limitless
Swiss Hospitality Company

#futureleaders #heros #fun #learning #tour #hotel #hospitality #saudiArabia #france #school #jeddah



French School Kids Learning Day

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Social Sustainability

The commitment of Swissôtel Hotels & Resorts goes beyond environmental and employer sustainability to also encompass social sustainability.

The key social achievements of Swissôtel Living Jeddah so far :

- Positively contribute to the countries and communities in which hotels are present in a way that is mutually beneficial and sustainable.
- Support local environmental societies & participate in environmental conferences and events **(Earth Hour)**
- Identify and support local charity partners at an area level
- Implement donation schemes and organize fundraising activities.

Employer Sustainability

Sustainability as an employer means achieving excellence in human resources and leadership practices while embracing and celebrating diversity. Through the application of the values of quality, trust and care, Swissôtel is committed to fostering a culture that consistently improves employee engagement, development, wellbeing, safety and security.

The key of employer sustainability in Swissôtel Hotels & Resorts are to:

- Support and empower communities in our hotels.
- Encourage team members to volunteer
- Search opportunities to implement local productions and handicrafts.
- Our training programs are powered by Accor Academy and designed to support Saudi Vision 2030. We focus on developing local talent through world-class coaching that emphasizes both service excellence and environmental responsibility.
- At Swissôtel, our talent management follows **Accor's global standards** while remaining fully compliant with the **Saudi Labor Law**. This ensures our hiring and training practices meet both international benchmarks and local requirements.

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Green Team

General Manager	Rahim Flynn
Director of Finance	Fouad Mansour
Chief Engineer	Mohammed Mukarram
Director of Food & Beverages	Ahmed Saeed
Senior Chef	Amr Shakwer
Front Office Manager	Abdullah Al Attas
Executive Housekeeping Manager	Danish Chikhalia
Talent & Culture	Waleed Al Maghrabi

Objectives of the Green Team

The Green team at Swissotel drives our environmental goals by conducting regular audits, managing recycling programs, and ensuring our hotel meets international sustainability standards.

Our Green team are dedicated group of HOD's from different departments who work together to reduce the hotel's environmental footprint and promote eco-friendly habits

This will make a positive contribution to resolving our energy, water & waste problems that will improve the effectiveness of the hotel working in managing these resources.

- **Waste Management:**

Organizing recycling and reducing single-use plastics in guest rooms and kitchens.

- **Energy Saving:**

Monitoring electricity and water usage to find ways to be more efficient through **GAIA 2.0**
The improved efficiency will lead to an effective level of reduction of 3% by end of the year

- **Training:**

Conducting regular training sessions via **Accor Learning Academy** to ensure every employee is an ambassador for sustainability.

- **Community Support:**

We are committed to the social fabric of Jeddah by prioritizing local procurement, supporting charitable initiatives, and providing career opportunities for Saudi nationals in line with the Kingdom's localization goals

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Green Globe Partnership

Swissôtel Hotels & Resorts and Green Globe in ambitious partnership.

Accor is one of the largest hotel groups to commit to Green Globe Certification for its properties worldwide. We underpin our ambition to set an example for the industry. The strategy is part of a company-wide programme to establish a common and global approach to environmental, employer and social sustainability.

Environmental awareness is nothing new to Swissôtel Hotels & Resorts. With Swiss heritage and values at its heart, the company celebrates practices that demonstrate environmental responsibility. So far, several properties of the Accor group have been awarded local and global prizes for their commitment to sustainability.

About Green Globe

The origins of the Green Globe organization can be traced back to the United Nations Rio de Janeiro Earth Summit in 1992, where 182 heads of state from around the world endorsed the Agenda 21 principles of sustainable development. Two years later, the Green Globe membership was established. The Green Globe brand represents the best in sustainable practice within the travel and tourism sector and provides certification, training and marketing services in 83 countries.

For information. visit www.greenglobe.com

Message from the General Manager

" I believe that by adhering to the policies and standards set out in this document, we will be well placed to tackle the global sustainability challenges ahead and to do our part in minimising our carbon footprint thus supporting the Accor's goal of reaching net-zero by 2030.

We are moving beyond traditional hospitality to implement innovative solutions in energy efficiency, waste reduction and social responsibility"

General Manager

Swissôtel Living Jeddah

